



CUPERTINO

Adding your contact information to the Cupertino Alert System (CAS).

Do you have Internet-access? If not, you can call Robert Kim at 408-777-1359 or email him at robertk@cupertino.org and supply your name, telephone number(s) and street address. If you also work in Cupertino, you can supply your work number and address. CAS can call your telephone number if you are in a region that needs to be notified of a situation. You have to supply the other address, other than your home.

1. If you have internet access, open your web browser and enter, "<http://Cupertino.org/cas>."
2. On this page, you can create or manage your profile. To sign-up, click the "Sign Up" button.

Cupertino Alert System

Powered by everbridge

Get alerted about emergencies and other important community news by signing up for our Cupertino Alert System. This notification system enables the City to provide you with critical information quickly in a variety of situations, such as severe weather, unexpected road closures, missing persons, and evacuation of buildings or neighborhoods.

You will receive time-sensitive messages however you specify, such as your home phone, cell, or business phone, email, text messages, hearing impaired receiving devices, and more. You pick where, you pick how.

Individuals who need assistance can register by calling Robert Kim at 408-777-1359.

IMPORTANT - Once you provide your phone numbers and email in step #3, you MUST enter contact preferences in order to receive emergency and/or community alerts.

For more information, please visit: Cupertino.org or [Emergency Preparedness](#)

Sign Up for Alerts

Not signed up? Click the Sign Up button below to get started.

Manage Profile

Already signed up for alerts? Log in to update your contact information or preferences.

Questions? Contact The City of Cupertino at 408-777-1359 or robertk@cupertino.org

[Terms of Use](#)

3. The sign-up process starts on this page. Complete the form (email addresses are optional, but please consider that the City will send notices via email, too.)

New User Sign-Up

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1 → 2 → 3

Please create a username and password so you can edit your contact information and preferences at a later date. If you are having difficulty, contact The City of Cupertino at 408-777-1359 or robertk@cupertino.org

Fields marked with * are mandatory

Username

Username:*

Password:*

Confirm Password:*

Email:

Confirm Email:

Password must be 8-64 characters and must contain:
1. Letters (a-z or A-Z)
2. Numbers (0-9)
Password must not contain spaces or username

Security Question

Questions:*

Answer:*

I accept the [Terms of Use](#).*

Visual Code Audio Code

s t i t i n g

Type the characters you see in the picture above:*

NOTE: For the “Visual Code” (the last field of the form), the white space between the letters is not a ‘space.’ Enter each letter without adding spaces between the letters. In this case, the characters are “stiting” and not “s t l t l n g.” (This has confused others!)

4. The second of the three steps (2/3 steps) is the Community Alerts and your home/work address. First, Community Alerts...

Add a check to the type of Community Alert you want to be notified about.

Alerts You Want to Receive ?

Emergency Alerts

Important Community Alerts ?

<input checked="" type="checkbox"/> Community Meetings	<input checked="" type="checkbox"/> Crime Pattern Alert
<input checked="" type="checkbox"/> Power-Water Disruption	<input checked="" type="checkbox"/> Traffic Access / Road Detours
<input checked="" type="checkbox"/> Weather-related	<input checked="" type="checkbox"/> Health Related
<input checked="" type="checkbox"/> Missing Persons	

5. Next, enter your name, and if you are a volunteer, select 'volunteer' and check the boxes that apply.

About You

I am a resident I am registering a business

First Name: Middle: Last Name: Suffix:

Language preference:

Volunteer?: Yes No

<input type="checkbox"/> Medical training	<input type="checkbox"/> CERT training
<input type="checkbox"/> Mandarin-speaking	<input type="checkbox"/> Cantonese-speaking
<input type="checkbox"/> Spanish-speaking	<input type="checkbox"/> Hindi-speaking

6. Now, enter your home address and any other Cupertino addresses...

The City of Cupertino Locations You Care About

Location name	Address	
Work	10300 Torre Ave, Cupertino, CA 95014	Edit Delete
Quinlan	10185 N Stelling Rd, Cupertino, CA 95014	Edit Delete
BBF	21979 San Fernando Ave., Cupertino, CA 95014	Edit Delete
McClellan Ranch Preserve	22221 McClellan Road, Cupertino, CA 95014	Edit Delete
Corp. Yard	10555 Mary Avenue, Cupertino, CA 95014	Edit Delete

7. The last step is how we contact you. Enter your email addresses and telephone numbers. Next, the numbers on the right correspond to the order in which you want to be notified.

How to Contact You

	Contact preferences 	
	Emergencies	Community alerts
SMS Txt (10 Digit #):	N/A 	N/A 
Cell Phone:	N/A 	N/A 
Primary Email:	N/A 	N/A 
Home Phone:	N/A 	N/A 
Work Phone:	1 	1 
Secondary Email:	2 	2 
Other Phone:	N/A 	N/A 
TTY / TDD:	N/A 	N/A 

Select number "1" for your cell phone. If you carry your cell phone with you all the time, this may be the first number that CAS tries to contact you. And, number "2" could be your home or office number. If you don't have a cell phone, then your home number may be appropriate.

Click "Save" and you will see a summary of your information. If you want to edit one of them, click the "Edit" link to the right of each section.

If you need help, at the bottom of the screen will have Robert Kim's email address (robertk@cupertino.org) and office number (408-777-1359).

Questions? Contact The City of Cupertino at 408-777-1359 or robertk@cupertino.org