

Refund Policy

Activity withdrawals

Refunds will **not** be issued **7 calendar days or less** before the start of the activity.

Withdrawals requested **7 calendar days or less** prior to the first activity meeting will incur a 10% processing fee.

Withdrawals must be requested in writing at least **8 calendar days** prior to the start of the activity for a full refund.

1 day Classes/Events

Refunds will **not** be issued **7 calendar days or less** before a 1 day event/class.

Course Cancellations

Refunds will be issued if a course is cancelled by Recreation and Community Services

Courses not reaching their minimum enrollment will be cancelled.

Refunds by Check

Refunds by check take up to six weeks to process.

Refunds by Credit Card

If you paid by credit card, your refund will be applied to your credit card.

Refund Request

Requests must be submitted in writing:

Include:

Participant's name, address, phone number

Name and activity number of the class

Fax your request to 408-777-1305, email request to refunds@cupertino.org, or mail it to:

Registration Refund

10185 N Stelling Road

Cupertino, CA 95014

Separate Policies

There are no refunds for: Fitness Passes, Playgrounds, Preschool, and Private Music Lessons. Separate policies apply to Preschool.

Please inquire before registering.