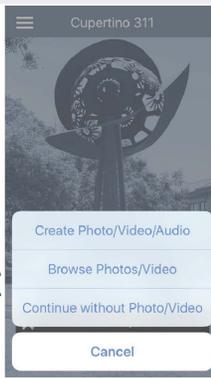# HOW TO REPORT AN ISSUE

STEP 1.

Launch the mobile app on your device and click on the CREATE A REQUEST button

STEP 2.

Select
Create Photo/Video/Audio
to associate an attachment
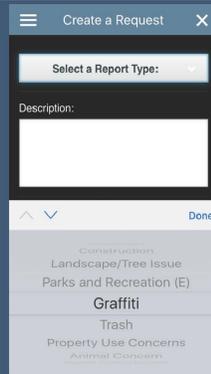to the issue being reported

STEP 3.

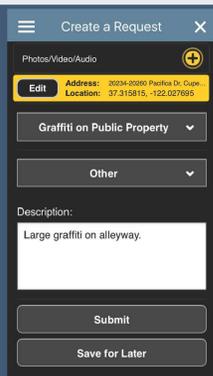The app uses geotagging to automatically detect your location, you can also type in an address

STEP 4.

Select the Report Type you wish to report

STEP 5.

Answer any further questions regarding the issue and click submit

STEP 6.

Your issue will be delivered to the City and you will receive updates regarding your reported issue(s).

CUPERTINO 311

THROUGH THE CUPERTINO 311 MOBILE APPLICATION, RESIDENTS ARE ABLE TO REPORT ISSUES IN THEIR COMMUNITY TO THE CITY TO ADDRESS SUCH AS GRAFFITI, POTHOLES, AND MORE. THE APPLICATION USES GEOTAGGING TO AUTOMATICALLY CAPTURE THE ADDRESS WHERE THE ISSUE IS LOCATED.

WWW.CUPERTINO.ORG
DOWNLOAD THE APP FOR ANDROID AND IPHONE