



Dear County Federal Members:

In an effort to balance the health and safety of our members and employees with the “shelter in place” guidelines and our role as an essential service provider, we are making a few changes to our branch hours.

Starting on Monday, April 6, 2020 we will be open Monday through Friday, 10am to 3pm and closed on Saturdays, until further notice. In addition, we will temporarily close two of our branch locations. Our Contact Center hours will remain open Monday through Friday, 8am to 6pm and Saturday from 9:30am to 2:30pm. We apologize for any inconvenience caused by these temporary adjustments.

**Our new temporary hours are:**

**Branch Locations**

**Hours**

City Centre Branch  
140 E. San Fernando  
San Jose, CA 95112

Temporarily Closed  
Closest Branch – East San Jose

West Hedding Branch  
70 West Hedding Street  
(Lower Level inside the County Building)  
San Jose, CA 95110

Temporarily Closed  
Closest Branch – East San Jose

Almaden Branch  
5353 Almaden Expressway, Suite 65  
San Jose, CA 95118

Monday – Friday, 10:00 am – 3:00 pm  
Closed Saturday

Campbell Branch  
Kirkwood Plaza 1638 W. Campbell Avenue  
Campbell, CA 95008

Monday – Friday, 10:00 am – 3:00 pm  
Closed Saturday

East San Jose Branch  
255 N. White Road, Suite 112  
San Jose, CA 95127

Monday – Friday, 10:00 am – 3:00 pm  
Closed Saturday

Gilroy Branch  
6915 Camino Arroyo, Suite 50  
Gilroy, CA 95020

Monday – Friday, 10:00 am – 3:00 pm  
Closed Saturday

CORPORATE CENTER (ATM)  
1641 N. 1st St., Suite 170  
San Jose, CA 95112

Monday – Friday, 10:00 am – 3:00 pm  
Closed Saturday  
ATM & By Appointment Only





Contact Center  
(phone number)

Monday – Friday 8:00 am – 6:00 pm  
Saturday 9:30 am – 2:30 pm

County Federal is committed to serving you and our community while prioritizing the safety of our members and employees. We are here to support you and hope you remain safe and take care of yourself and your loved ones.

Sincerely,

John Wu  
Vice President, Member Experience