



Bill assistance services and energy saving programs



Helping small businesses manage their energy costs

In today's economic climate, small businesses need creative solutions to keep costs in line while remaining focused on serving their customers. Pacific Gas and Electric Company (PG&E) offers several programs and services to help small businesses make bill payments more manageable, save energy and money, and be good environmental stewards.

Here are just a few of the programs and services PG&E offers small businesses:

Payment Arrangements

We will work with small businesses to set up flexible and convenient payment arrangements to extend the bill due date and help avoid possible service disconnection.

For more information, visit www.pge.com/paymentarrangement.

Balanced Payment Plan

A balanced payment plan averages out a company's monthly PG&E bill, making the payment about the same amount every month. This eliminates big swings in payments, which can be helpful during extreme-weather months, and helps businesses forecast and manage operating expenses.

For more information, visit www.pge.com/bpp.

Automatic Payment Service

Automated Payment Service makes it easier for businesses to pay their PG&E bill. Bill payments are drawn directly from a company's bank account, eliminating the administrative hassle of check-writing or stamps. Businesses

will have time to review their bill before payment and can request a printed statement every month. Additionally, we will waive security deposits for customers who sign up for the service. Customers that enroll must remain in APS for 12 consecutive months or a deposit may be requested.

For more information, visit www.pge.com/aps.

Deposit Options

If your account requires a deposit to maintain service, we offer both cash and non-cash deposit options. If you choose a cash deposit, we can provide a payment arrangement to make the deposit costs more manageable. Or, you can select from several non-cash deposit options. You can even sign up for our Automated Payment Service in lieu of a deposit.

For more information, visit www.pge.com/mybusiness and click on "Brochures & Forms."

Energy Efficiency Rebates for Small Business

We offer a wide range of rebates and incentives on energy-efficient products that help small businesses gain control of their energy costs and help reduce greenhouse gases.

For more information, visit www.pge.com/businessrebates.

If you'd like more information or assistance with any of these programs or services, please call our **Business Customer Service Center** at **1-800-468-4743**.

