

PUBLIC SAFETY FORUM



CUPERTINO

October 26, 2022

Event begins at 5:30PM

Community Hall
10350 Torre Ave

COORDINATED BY THE CITY OF CUPERTINO'S PUBLIC SAFETY COMMISSION

Mayor Darcy Paul

Public Safety Priorities



CUPERTINO

Wildfire Resilience Program

Deputy Chief Lollie





Santa Clara County Fire Department Wildfire Resilience Program

2022

Community Engagement Mission

- Evacuation planning with city and town partners
- Infrastructure protection/hardening plans
- Grant opportunity assistance for cities and towns
- Firewise Community recognition
- Defensible Space Inspections
- Community Wildfire Preparedness



Wildfire Community Education

Wildfire Preparedness Webinars



Home Insurance: Roadmap to Preparedness



Learn useful resources and tools to build financial safety nets for disaster resilience.

In this webinar, learn about:

- ▶ What consumers should know before and after a disaster
- ▶ Home insurance coverage and policy limits
- ▶ Understanding the fine print
- ▶ What to do if you are "dropped" by your insurer
- ▶ How to save money in these unprecedented times

DATE	WEBINAR	TIME
APRIL 26 TUESDAY	Zonehaven: Know Your Zone	6:30-7:30pm
APRIL 28 THURSDAY	Home Ignition Zone (HIZ)	6:30-8:30pm
MAY 3 TUESDAY	Home Insurance: Roadmap to Preparedness	6:30-8:00pm
MAY 10 TUESDAY	Home Ignition Zone (HIZ)	6:30-8:30pm
MAY 12 THURSDAY	Zonehaven: Know Your Zone	6:30-7:30pm
MAY 17 TUESDAY	Home Insurance: Roadmap to Preparedness	6:30-8:00pm

Zonehaven: Know Your Zone



During a wildfire, do you know when to evacuate? Zonehaven is a powerful new tool to manage evacuations and assigns each area to a designated zone. Residents have instant access to real time evacuation updates.

In this webinar, learn about:

- ▶ Zonehaven web-based platform
- ▶ Alerting and notifications
- ▶ How to evacuate safely
- ▶ Standardized evacuation terminology

Home Ignition Zone (HIZ)



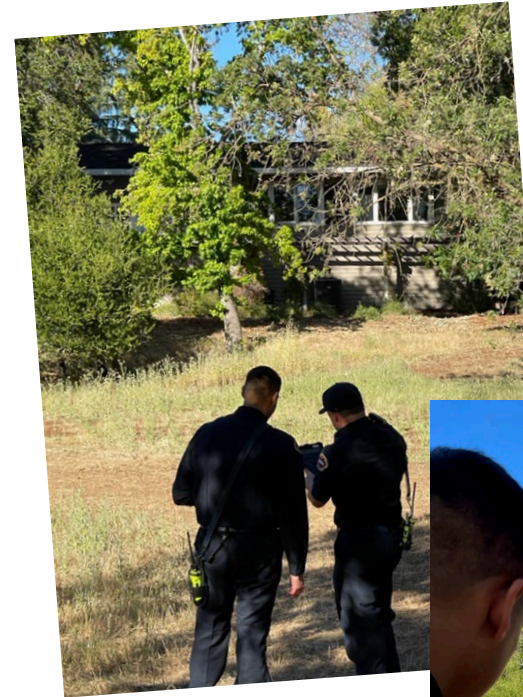
Breakthrough research has shown that most homes destroyed by wildfire are first ignited by embers and small flames. Take steps to harden your home in the Home Ignition Zone (HIZ) to better protect it from the threat of wildfire.

This webinar will focus on cost-effective measures to improve your home's survivability and fire resistance in the Immediate Zone (0' to 5'), the area most vulnerable to embers and radiant heat.

REGISTER at SCCFD.EVENTBRITE.COM or CALL (408) 378-4010

SANTA CLARA COUNTY FIRE DEPARTMENT | (408) 378-4010 | WWW.SCCFD.ORG
Proudly serving Campbell, Cupertino, Los Altos, Los Altos Hills, Los Gatos, Monte Sereno, Saratoga and the surrounding unincorporated communities.

Annual Property Inspections



Community Resilience Mission

Create community wildfire resilience through:

- Strategic and protective fuel breaks
- Evacuation route hardening
- Infrastructure hardening (telecommunications, technology, water supply)





Crew Capabilities

- Work force to support current and future funded fuel break projects within the Santa Clara Central Fire Protection District
- Supplement response and recovery efforts at wildfires throughout Santa Clara Central Fire Protection District
- Pilot program features 6 crew members with supervision hired on a seasonal basis
- Scalable and adaptable workforce to meet other department and community needs

Chipper Capabilities

- Able to chip flammable vegetation up to 12" diameter
- Increase capacity of community chipping programs already supported through Santa Clara County Fire Safe Council



Chipper in Action





Zonehaven & AlertSCC

What is Zonehaven?

- A tool that helps communities and first responders effectively plan, communicate, and execute evacuations
- Most evacuations use complex geographic boundaries that are created as needed by first responders
- Zonehaven allows you to determine the evacuation status for your community

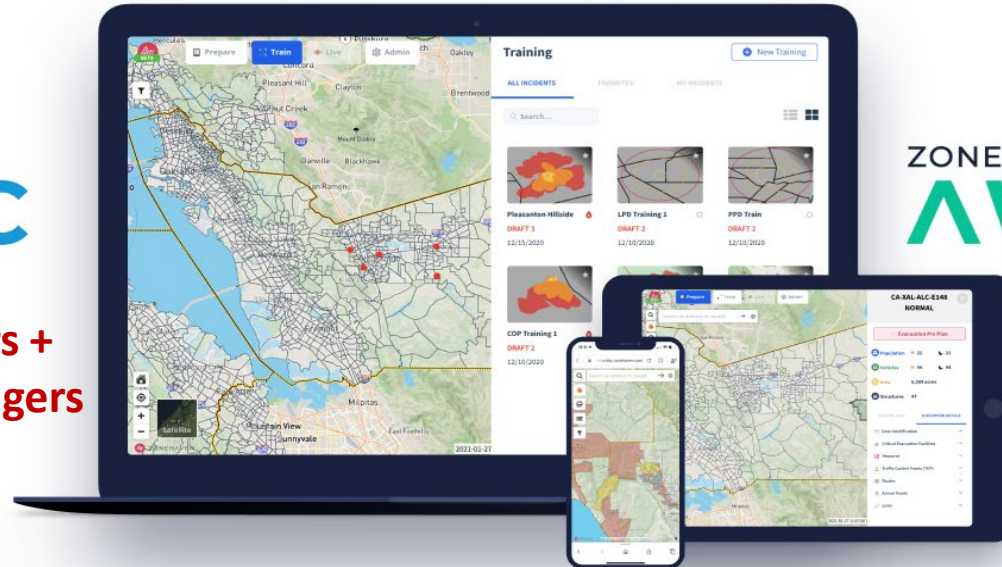


Zonehaven

A **web-based** platform that provides real time evacuation updates.

ZONEHAVEN®
EVAC

**First Responders +
Evacuation Managers**



ZONEHAVEN®
AWARE

**Residents +
Businesses**



Scan QR Code for “How to Use Zonehaven” Tutorial

Zonehaven in Cupertino



TWO Ways to Locate Your ZONE:

- Visit community.zonehaven.com, enter home address into the interactive map
- City of Cupertino – Evacuation & Planning
<https://www.cupertino.org/our-city/departments/public-safety-programs/emergency-management/evacuation>



AlertSCC - Santa Clara County's official emergency alert and warning system.

- FREE
- Alerts sent for: Fire, EQ, Crime, Severe Weather
- Alerts sent directly to mobile device, landline, and or email

Why Sign Up For AlertSCC?

Having the RIGHT information, at the RIGHT time, will help you make the RIGHT decisions in an emergency or disaster.

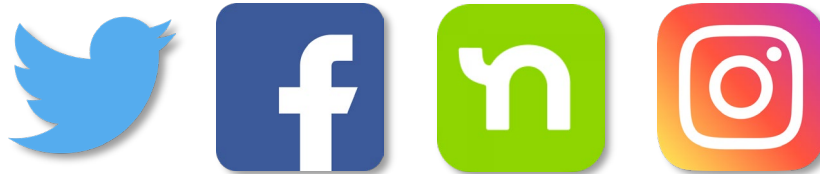
Don't delay, register Today!

www.alertscc.org



Social Media

- Social media can provide real time information during and after emergencies
- Follow credible sources, such as, local Fire Department and Law Enforcement Agencies



@sccfiredept
@SCCoSheriff
@SCC_OES
@LosAltosPD
@LGMSPolice
@CampbellPolice
@zonehaven

Thank you!

Santa Clara County Fire Department
14700 Winchester Boulevard

408.378.4010 • www.sccfd.org



Table Presentation

WAI

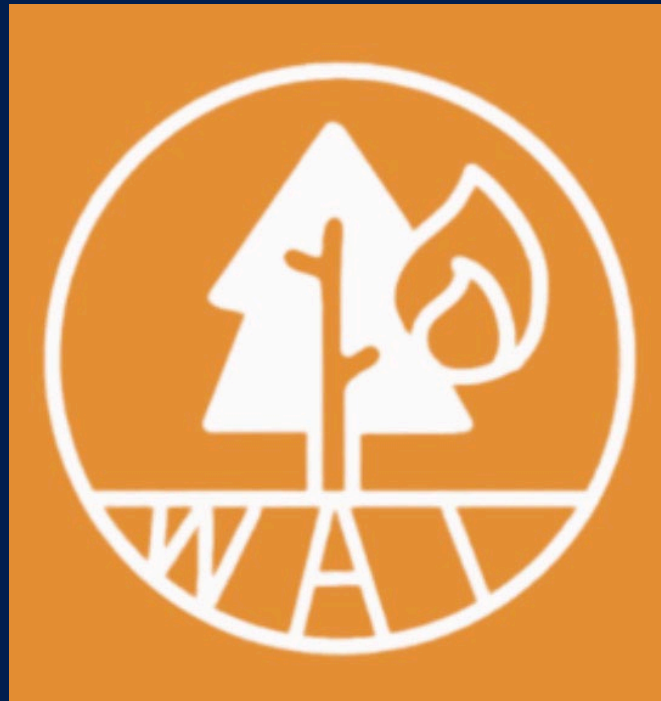


Table Presentation

CADRE



Table Presentation

Red Cross



American Red Cross

Silicon Valley Chapter

988

Crisis Suicide Prevention Lifeline (CSPL) and Non-Crisis Phone Line

Director Bruce Copley



COUNTY OF SANTA CLARA

Behavioral Health Services

Supporting Wellness and Recovery



COUNTY OF SANTA CLARA
Behavioral Health Services
Supporting Wellness and Recovery

County's Crisis Suicide Prevention Lifeline (CSPL) and
Non-Crisis Phone Line

Improving Beneficiary Services by Consolidating BHSD Phone Numbers

Community Feedback* for the Trusted Response Urgent Support Team (TRUST) Phone Number

**A 3-Digit
Number**

- Memorable
- Branded
- Should not be 911

**Centralized &
Responsive**

- Fast response times
- Offer 24/7 care



**From 12 Community Planning Sessions held December 2020 – January 2021*

Goal: Improve Access to Behavioral Health Services for Santa Clara County Residents and Medi-Cal Beneficiaries

↳ Project: Consolidation of BHSD Phone Numbers – Went Live July 16, 2022



Crisis

- Operate Call Center Hub to receive all **behavioral health crisis calls**, providing suicide and crisis support



Non-crisis

- Create Integrated Call Center to receive all **non-crisis behavioral health calls**, with the ability to conduct screenings



988 Federal Law

- The **National Suicide Hotline Designation Act** was signed into law in October 2020 and took effect in **July 2022**.
- **What does this mean?** Now anyone within the United States dealing with a mental health or suicide crisis can dial **988** from any phone and be connected to the **National Suicide Prevention Lifeline** also known as **NSPL**. Calls routed based on a caller's area code.

Crisis and Suicide Prevention Lifeline (CSPL)

- County-operated, toll-free, confidential phone line to help people in crisis, give emotional support, suicide prevention, crisis intervention, and referrals to resources
- **Goal of CSPL** *previously known as the Suicide and Crisis Services (SACS)*: assist in defusing and de-escalating the crisis and helping to return the individual to their usual level of functioning

Accessible by phone:

<u>PREVIOUS</u>	<u>NEW as of 7/16/22</u>
Local Toll-Free Lifeline: 855-278-4204	Lifeline: 988
National Suicide Prevention Lifeline: 800-273-8255	<ul style="list-style-type: none">• The previous numbers will remain active; however, in September 2022 we will be rolling out a public awareness campaign about 988.• Over time the goal is for the public to dial 988 when they need help/are in mental crisis.

CSPL Services

24 hours a day /
7 days a week

Emergency
Department Outreach
Program

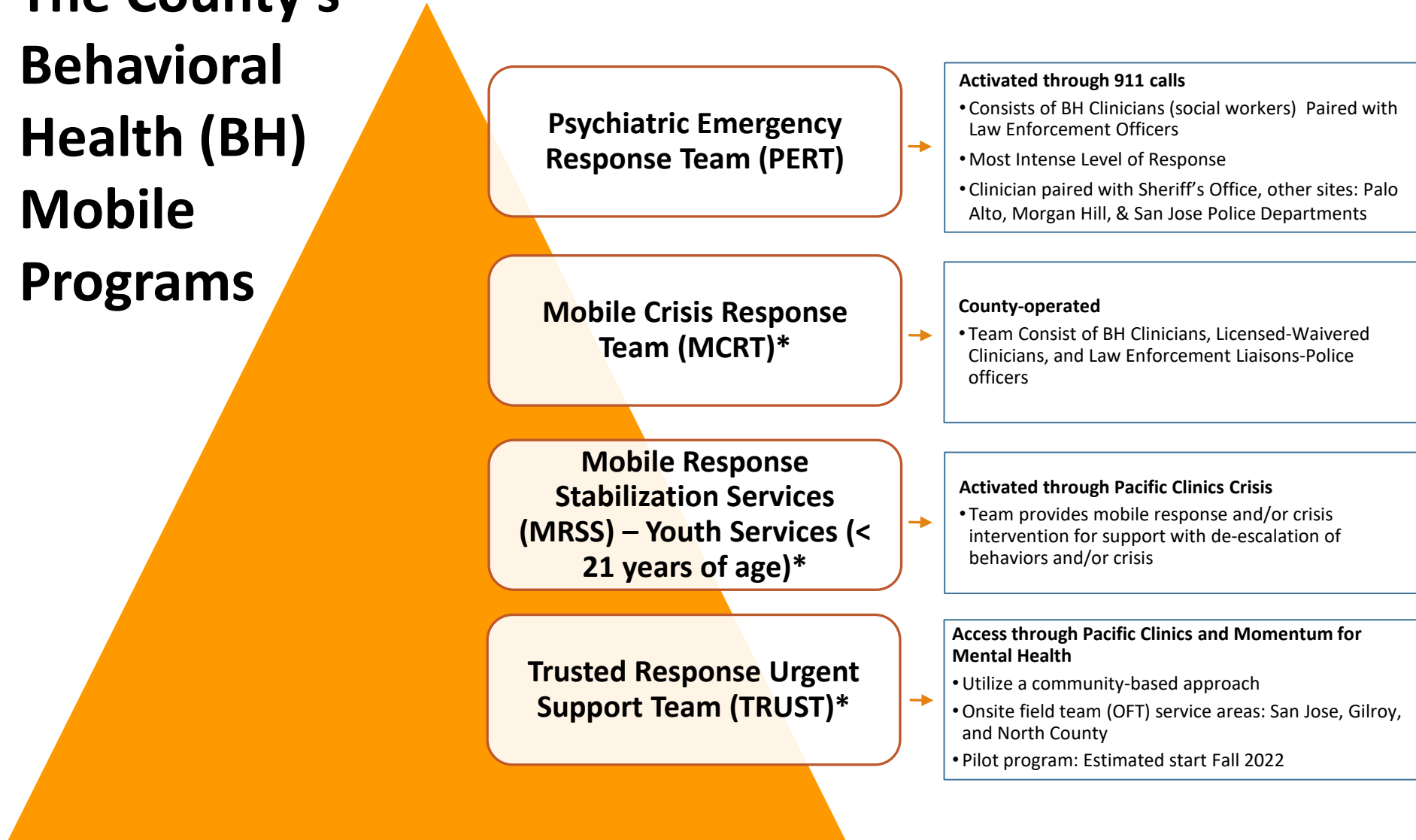
Provide direct support
to individuals because
of suicide attempt or
self-harm injury.

Survivor of Suicide
Support Group

Provide support to
individuals who have
lost a loved one due
to suicide

Connect to resources

The County's Behavioral Health (BH) Mobile Programs



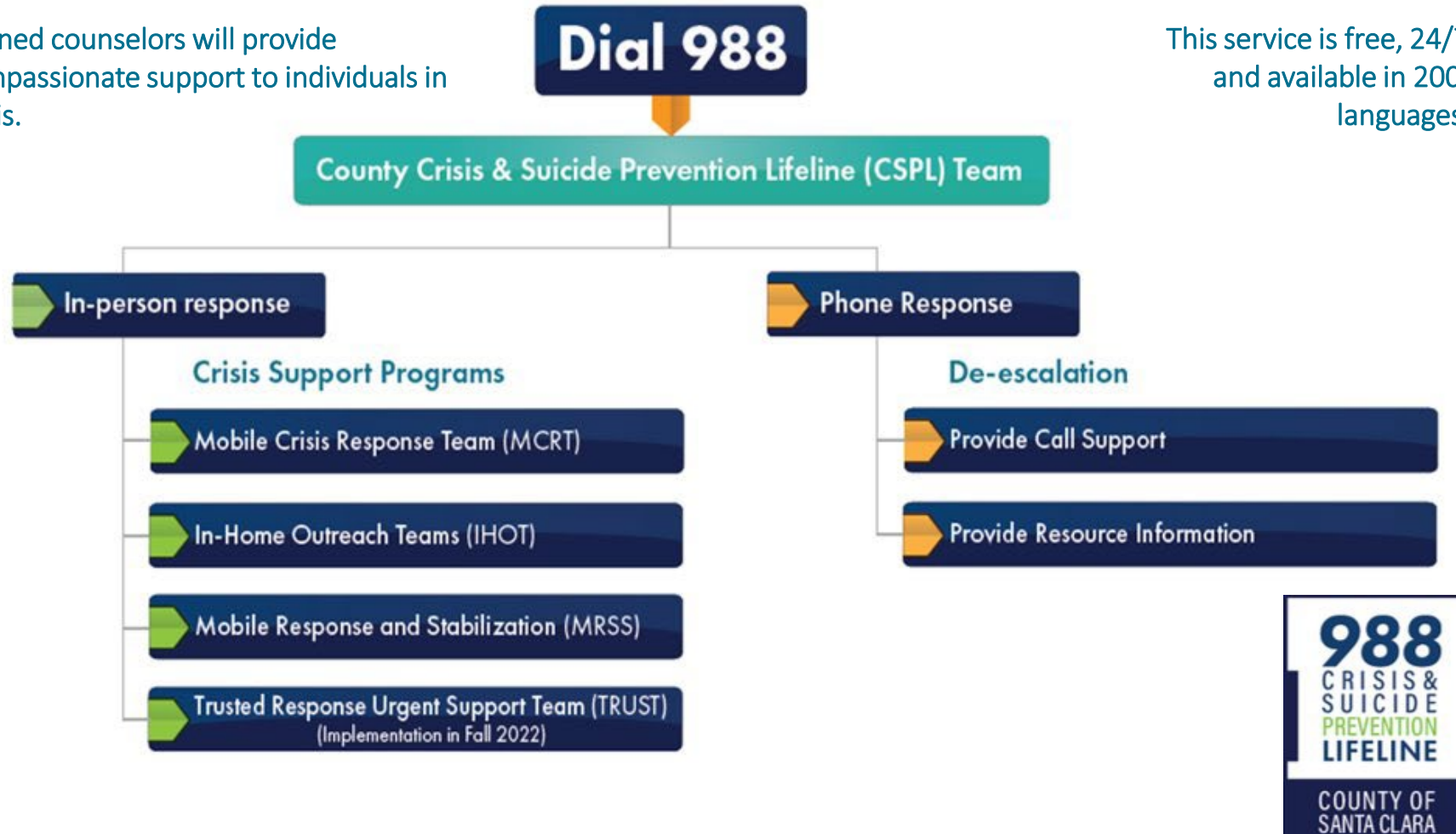
*Accessible by calling 988 and *Santa Clara County residents with area codes other than 408, 650, and 669 should dial 800-704-0900 and press 1 to access local Santa Clara County CSPL services.*

HOW 988 WORKS FOR COUNTY RESIDENTS AND THE SERVICES THEY CAN GET:

Trained counselors will provide compassionate support to individuals in crisis.

Dial 988

This service is free, 24/7,
and available in 200+
languages.



Please note: *County residents with area codes other than 408, 650, and 669 should dial 800-704-0900 and press 1 to access local Santa Clara County CSPL services.*

BHSD One
Number
Non-Crisis Line

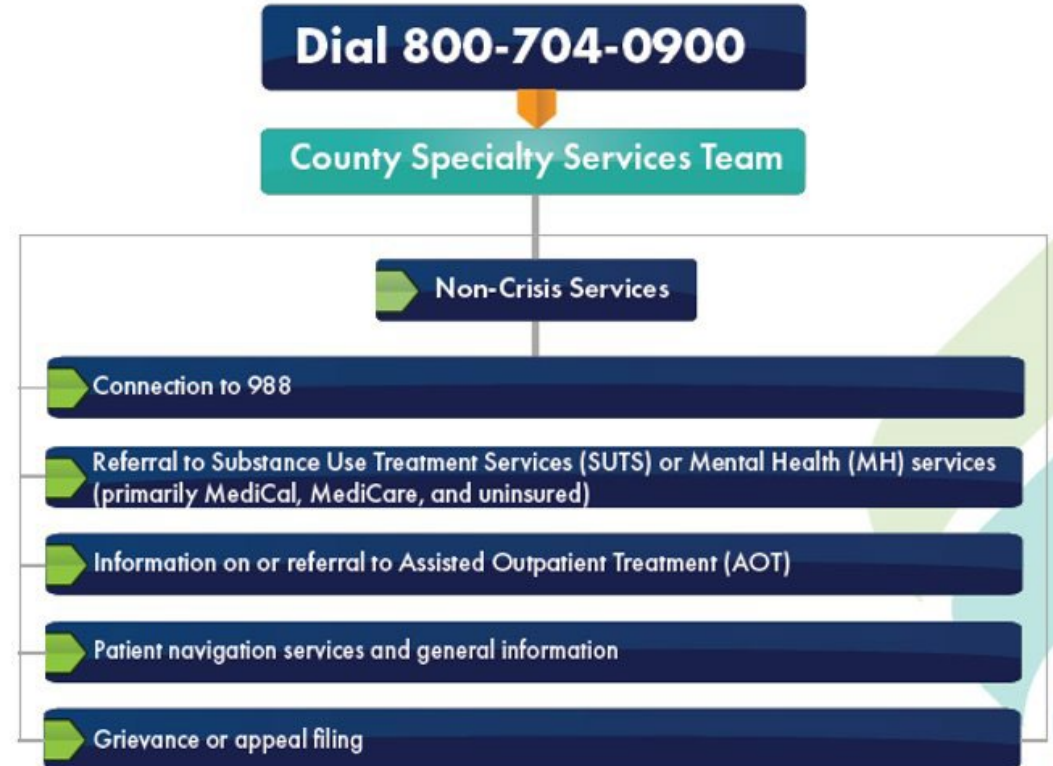
800-704-0900*

*Press 1 and be connected
to local Santa Clara County
CSPL services.



- As of July 2022, the mental health and substance use treatment services call centers (formerly Mental Health and Gateway Call Centers) will be available through this single number, called Behavioral Health Services Call Center.
- Interpretation is available in other languages, and services for the hearing and visually impaired are available.
- Calls are answered by health services representatives, licensed clinicians, and rehab counselors. Mental health professionals (LCSWs and LMFTs) and certified substance use counselors are available for complex and acute cases.

HOW IT WORKS



Comments
/ Questions



Table Presentation

WomenSV



Table Presentation

Cupertino Safe Routes to School



GreenBlocks

A Block Leader Curriculum

Meredith Gerhardt and Tori Morin



CUPERTINO

Block Leaders and GreenBlocks

Public Safety Forum

October 26, 2022



What are Block Leaders?



“Revamp”?



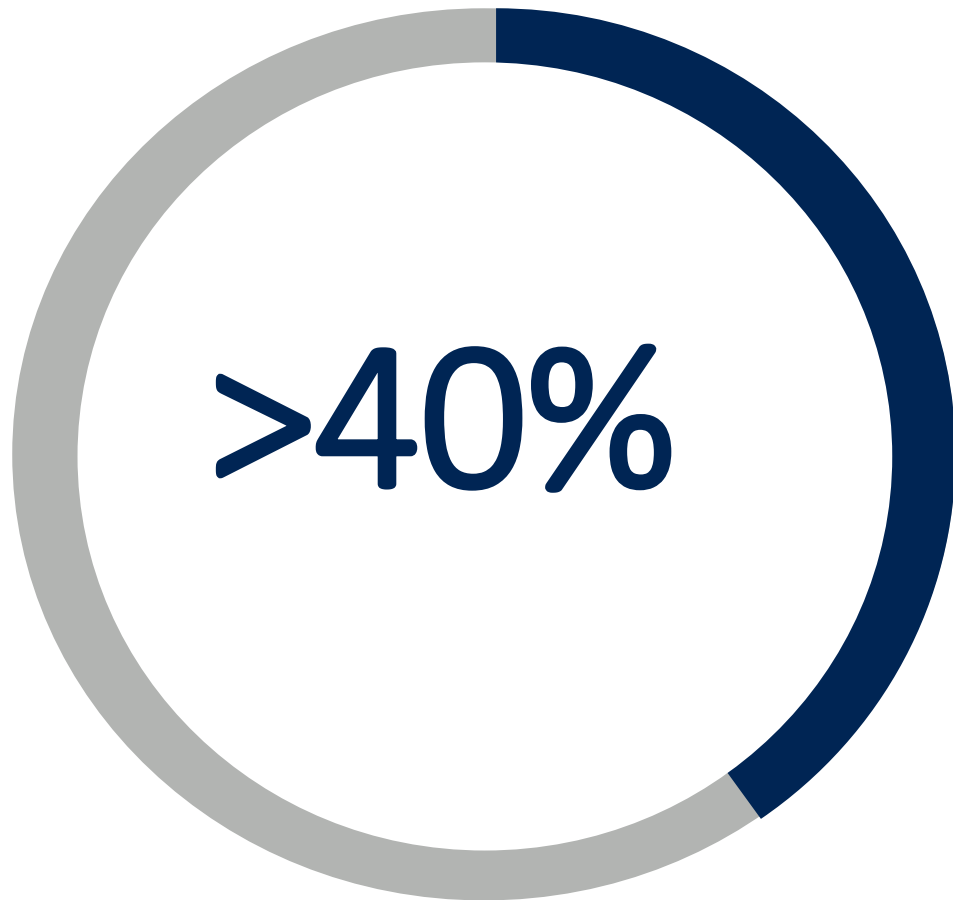
- Updating the program to better serve residents
- Iterative process

GreenBlocks



A curriculum for a safer, greener Cupertino

We can take action!



5 basic household activities

Can I be a GreenBlocks Leader?

- Are you interested in sustainability?
- Are you a Cupertino resident?
- Do you want to build a sense of community?

How it works

- Team up
- Support each other in taking new actions individually and together
- Foster community and get to know your neighbors better



Options for Everyone

Quick Boost

- Install Smart Thermostat
- Choose 100% Green Electricity
- Combine Car Trips

Step it Up

- Buy or Lease an Electric Vehicle
- Install Solar Panels
- Install a Heat Pump Water Heater

On a Budget

- Take the Bus or Light Rail
- Turn Stuff Off
- Have a Say

Family Friendly

- Eat Lower Down the Carbon Chain
- Wash Clothes Wisely
- Reduce & Reuse

What can you do RIGHT NOW?

Sign up/confirm your
contact information with
AlertSCC



Text your zip code to
888777

**Register for AlertSCC
to receive important
emergency information.**

Questions?

Marta Drown

MartaD@cupertino.org



CUPERTINO

Citizen Corps

The Resident First Responder

Kenneth Ericksen



CUPERTINO

How Residents Respond



**CITY OF
CUPERTINO**

You are the responder until help arrives!

What is an emergency?

What can I/we do?



What is an emergency?

1. a serious, unexpected, and often dangerous situation requiring immediate action



What types of emergencies?

- Natural
 - Manmade
 - Technological
 - Pandemic
- Earthquakes
 - Fires
 - Floods
 - Hazardous Materials
 - Landslides
 - Terrorism
 - Transportation Accidents



What can I/we do?

- Safety is #1
- Asses the situation
- Request additional assistance
- Now what??

Now what?



Now what?

1. Am I safe
2. What needs to be done
3. What resources are there
4. When will help arrive



Your Safety #1

1. What do I need to know:
 1. Safety
 1. Assessment of situation
 2. Requesting help
 3. Taking action
 - 4.
2. What resources are there
3. When will help arrive



You are not alone!

1. Resources, FREE
 - Training, practice
2. Personal, Family, Neighborhood training
3. Community response
 - Organized
 - Coordinated
 - City authorized



Residents Responding Together



Block Leaders
Building Community, One Block at a Time

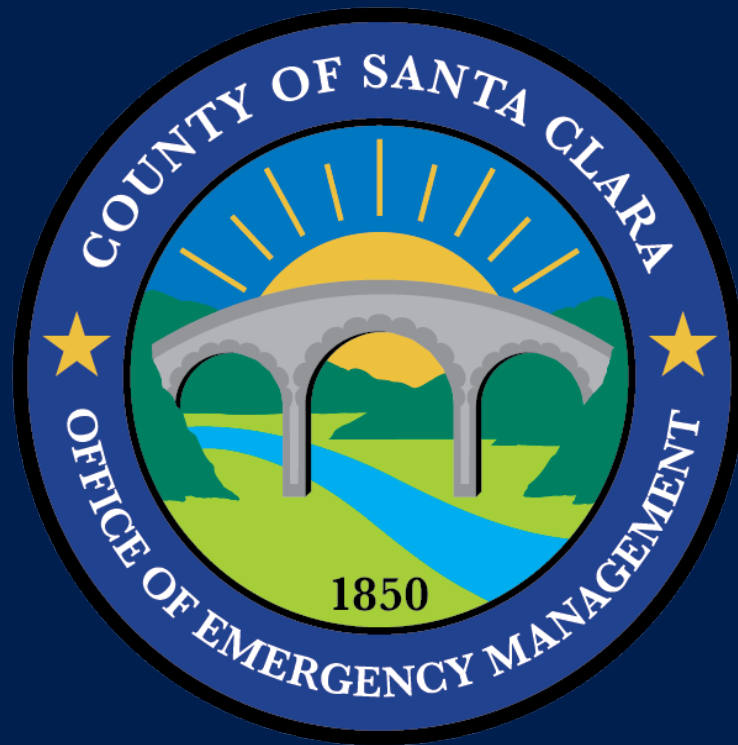


You are not alone!

- Questions
- OEM@cupertino.org
- www.Cupertino.org

Table Presentation

Santa Clara County OEM



Overview on Crime and Safety

Captain Neil Valenzuela



Public Safety Commission Public Safety Forum

October 26, 2022



Crime in 2020; Did COVID-19 Increase or Decrease it

Agenda



- Crime Statistics
- Robberies
- Residential Burglaries
- Catalytic Converter Thefts
- Vehicle Burglaries
- Community Policing
- Q & A

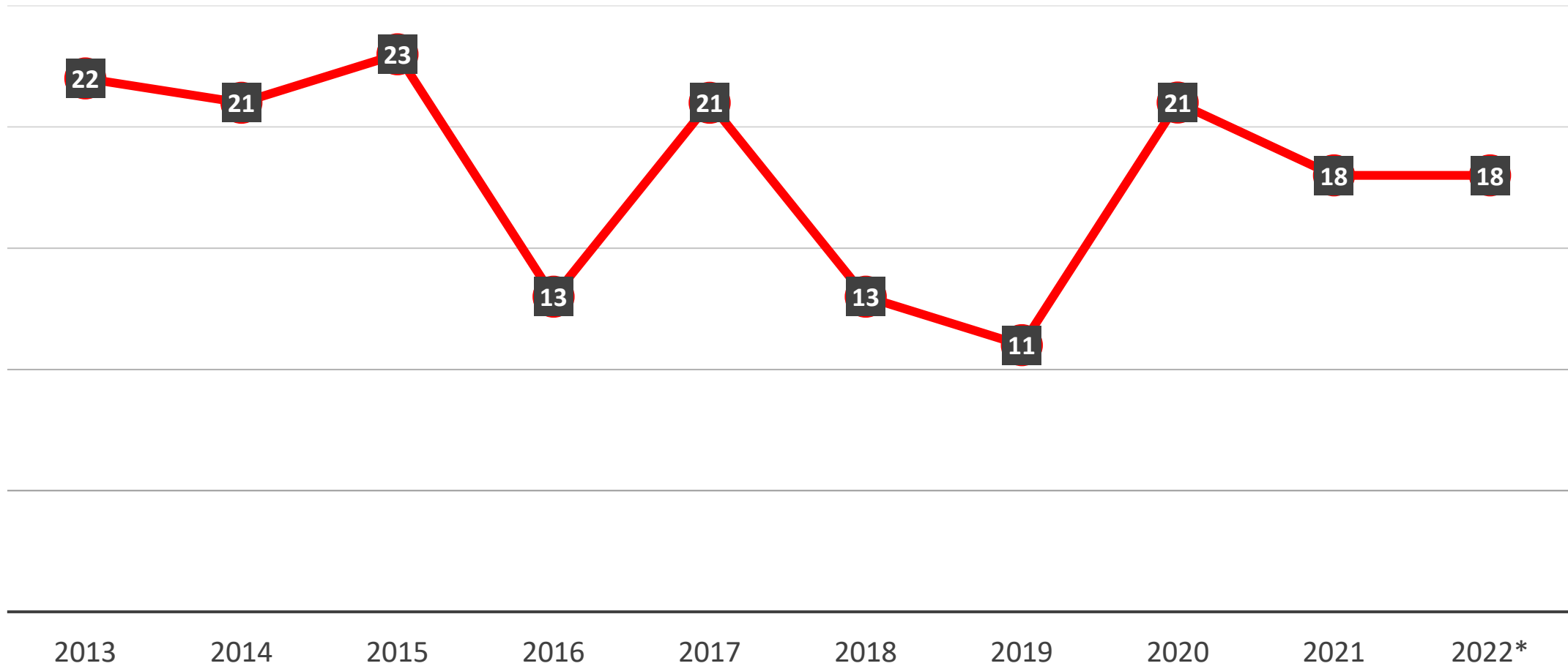
Cupertino Crime Index

2021-2022 VARIANCES

	JAN-SEP 2021	JAN-SEP 2022	% Difference	
Robbery	15	18	20%	↑
Residential Burglary	51	56	10%	↑
Commercial Burglary	53	75	42%	↑
Vehicle Burglary	99	129	30%	↑
Grand Theft	126	168	33%	↑
Auto Theft	49	50	2%	↑
Vandalism	65	76	17%	↑
Identity Theft	95	96	1%	↑
Domestic Violence	45	34	-24%	↓
Assaults	20	27	35%	↑
Sex Crimes	16	17	6%	↑



10 Year Robbery Graph

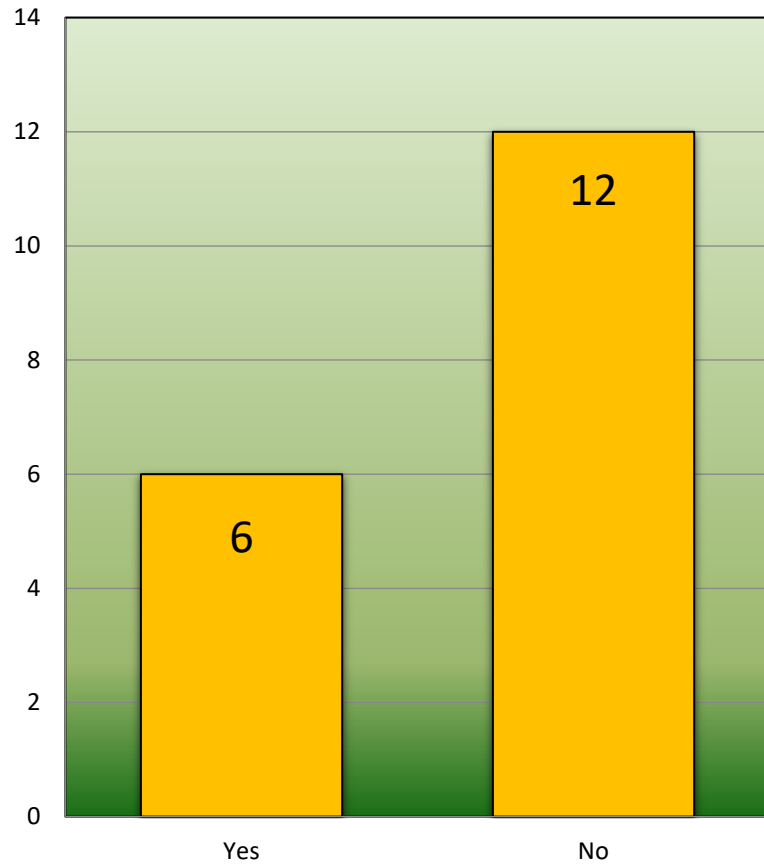


*Data for Jan-Sep of 2022

Robberies 2022

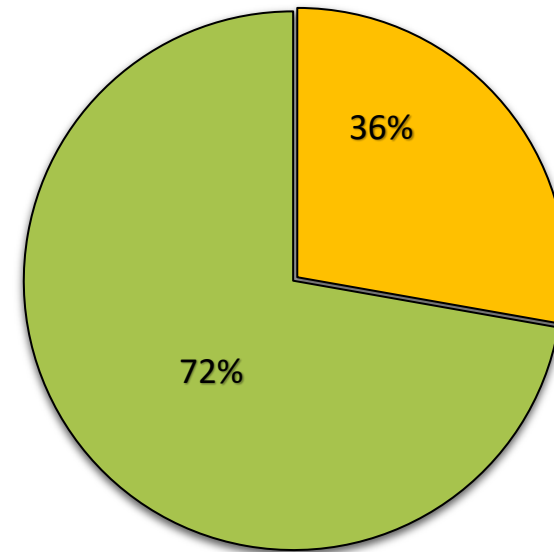


Weapon Involved



Location Type

Residential Commercial

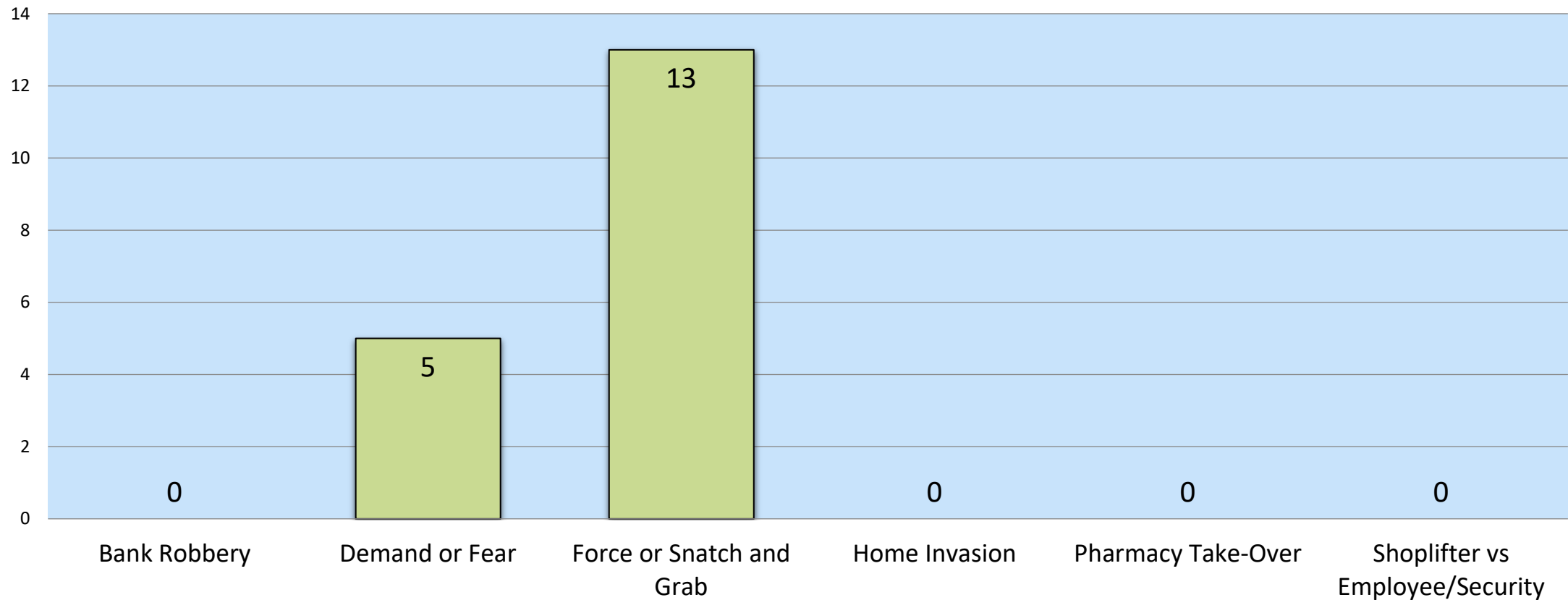


*Data through Sept. 2022

Robberies 2022



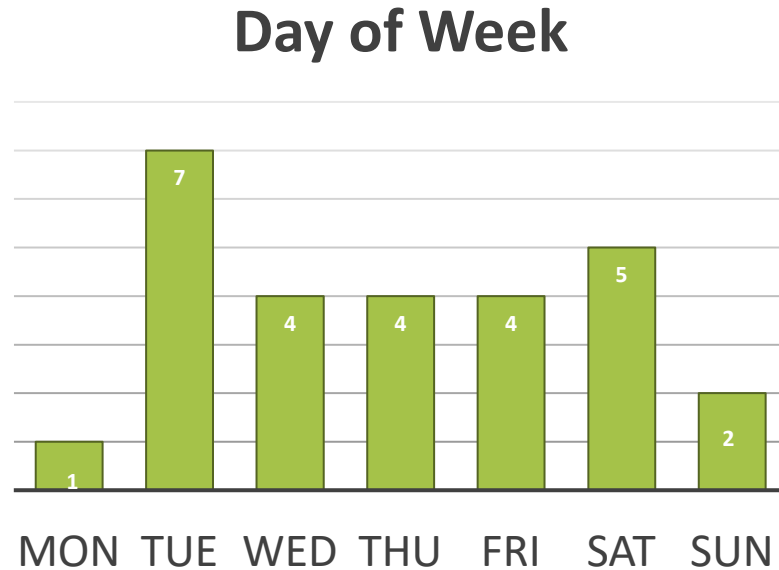
Type



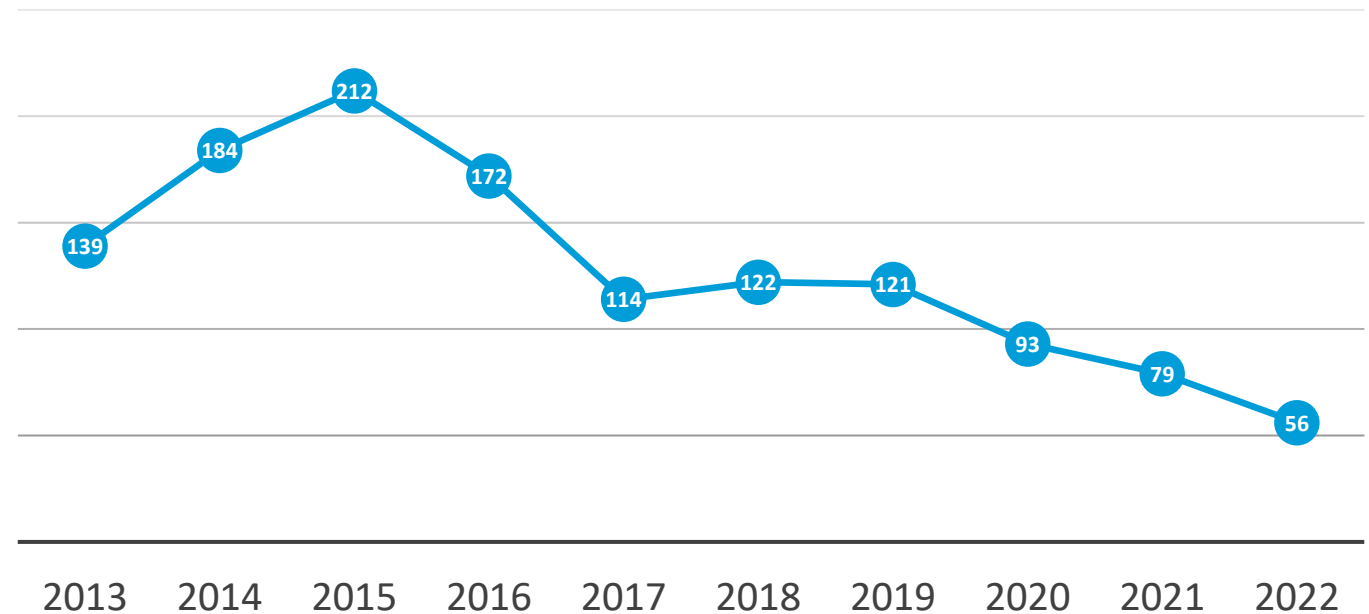
*39% solved by arrest as of Oct. 2022



Residential Burglaries



In 29 of the reported cases, time of burglary occurred over course of multiple days, exact day of week unknown

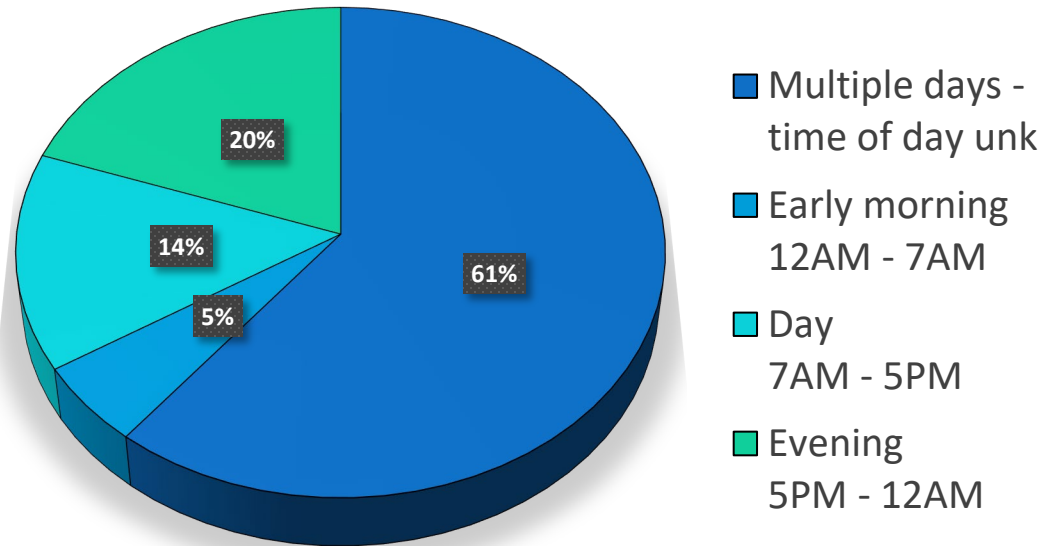


*Data for Jan-Sep of 2022

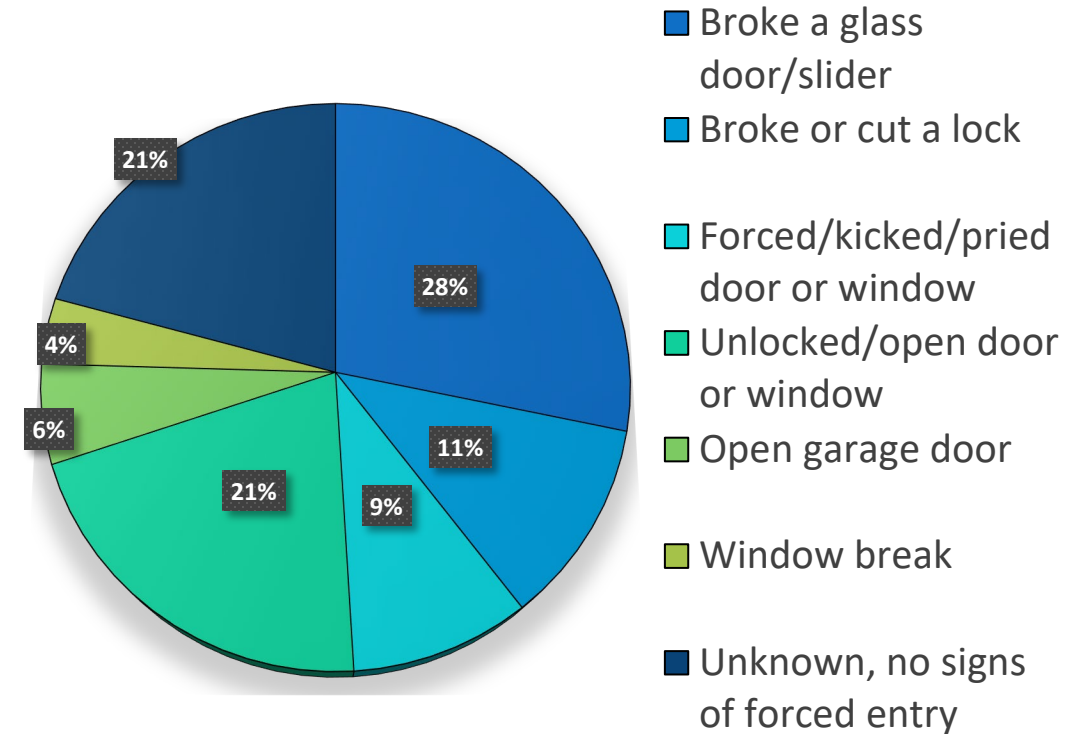
Residential Burglaries 2022

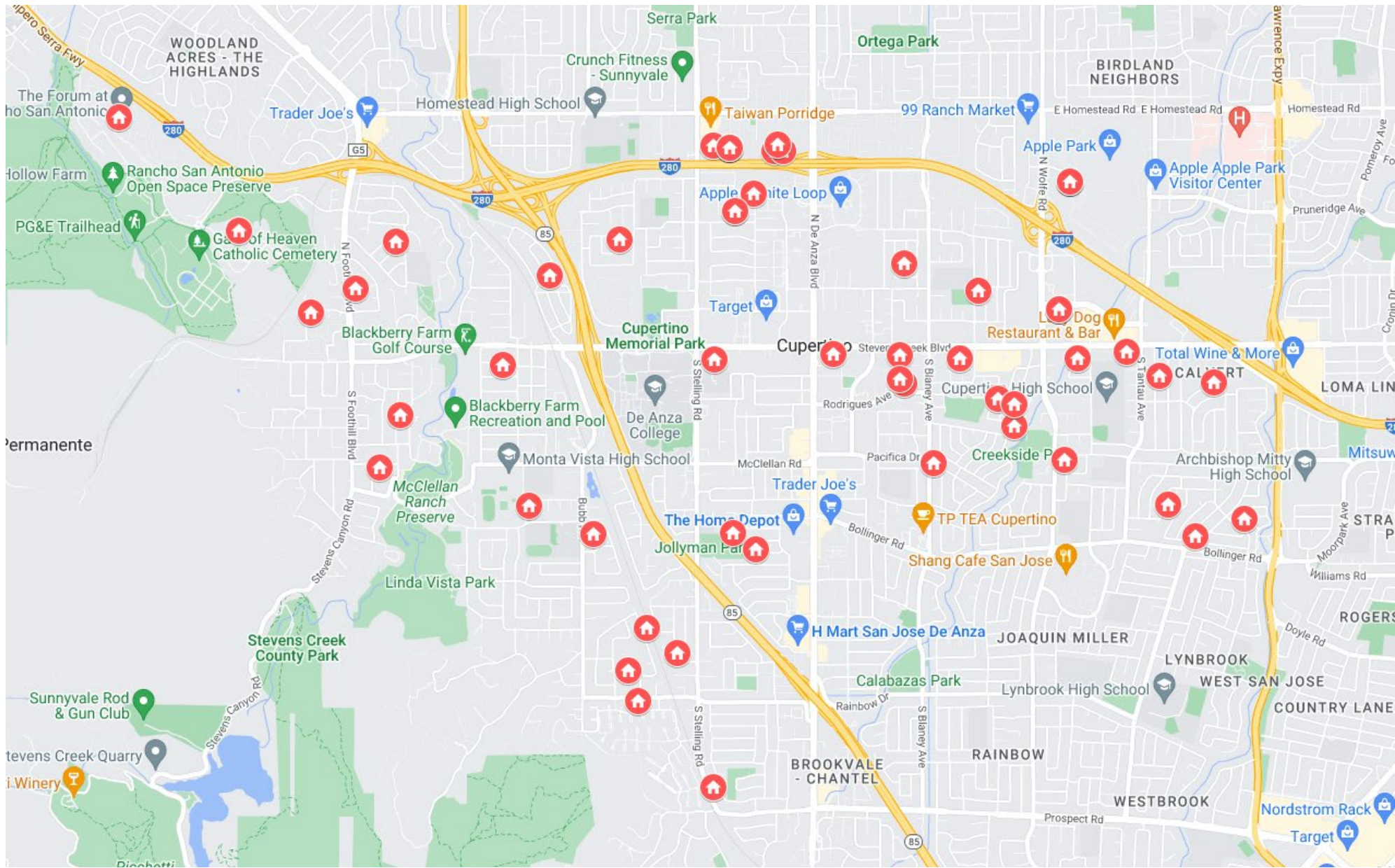


Time of Day



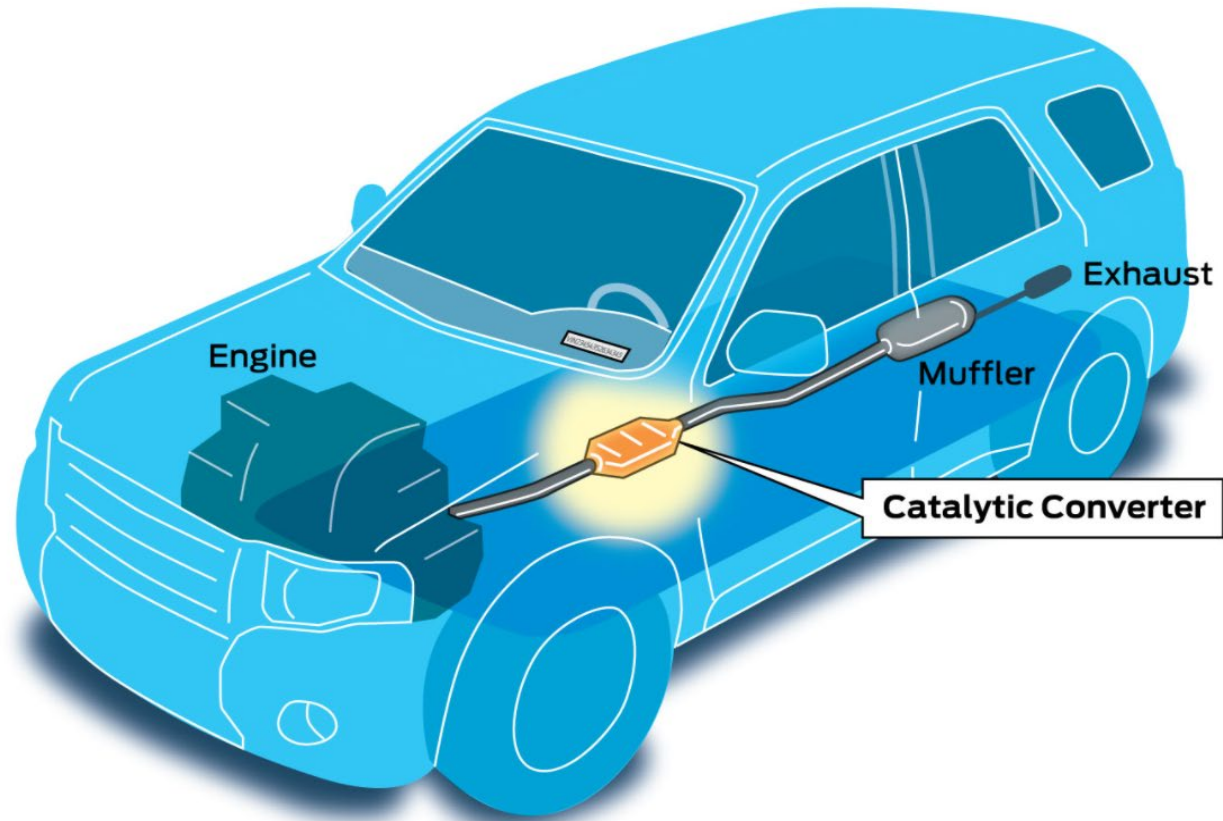
Method of Entry



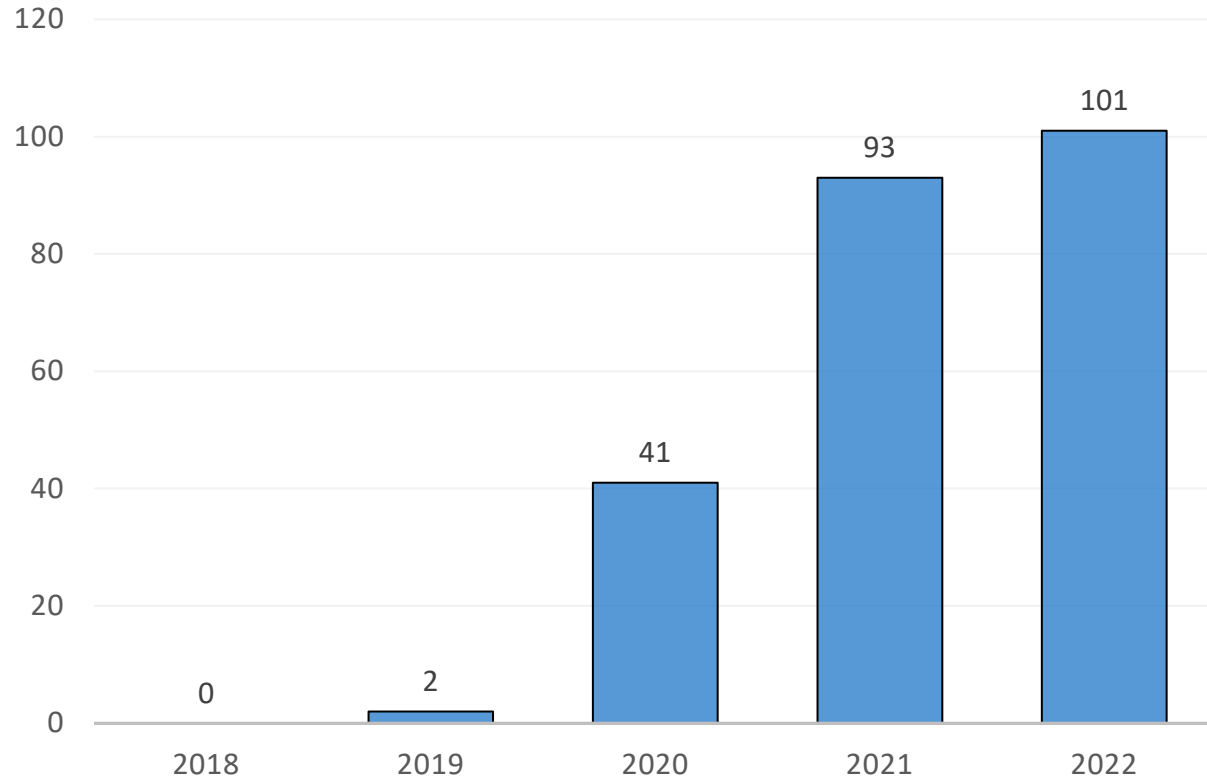


Residential Burglary Map

Catalytic Converter

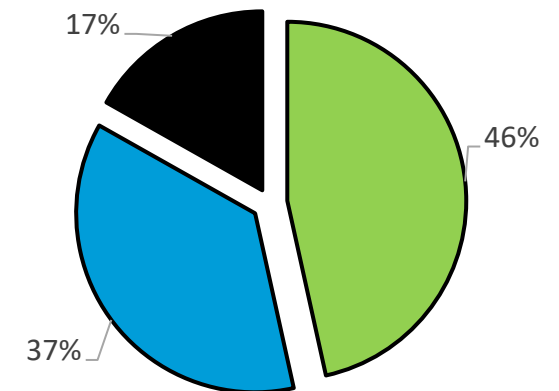


Catalytic Converter Thefts 2022



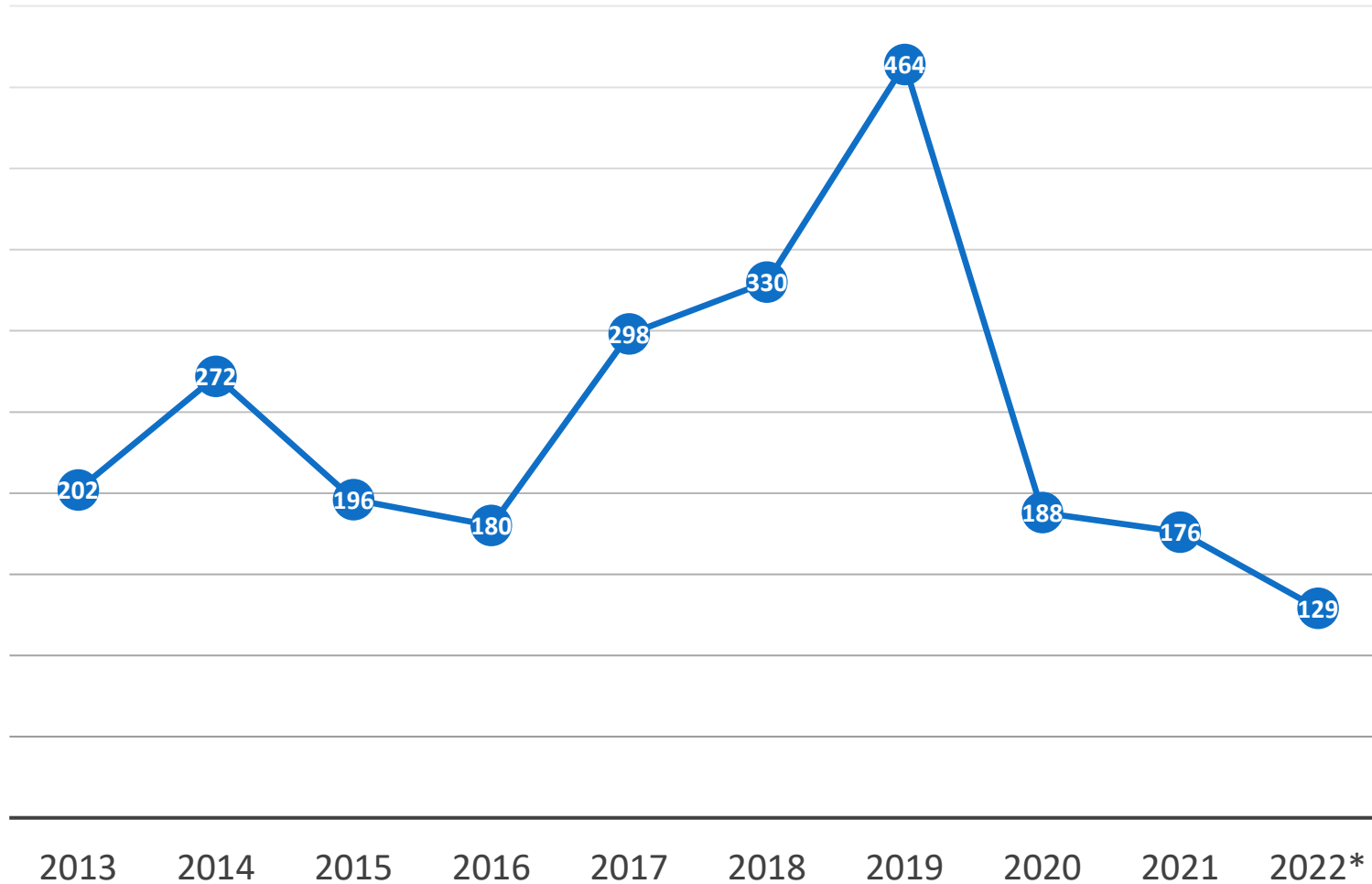
*Data for Jan-Sep of 2022

Vehicle Make/Model



■ Toyota Prius ■ Honda Accord ■ Other

Vehicle Burglaries 2022



Method of Entry:

- Window break – 86%
- Unk., no signs of forced entry – 9%
- Broke or tampered with lock – 5%

*Data for Jan-Sep of 2022



"LAW-TEs" Come grab coffee with us!

The Santa Clara County Sheriff's Office West Valley Patrol Division will be hosting two separate "LAW-tes" events. Stop by either location and meet with Sheriff's Deputies to discuss community concerns, learn about crime trends, Neighborhood Watch programs, or just simply say hello and enjoy some coffee. Both events will be happening simultaneously at the locations below. We hope to see you there!



Community Policing



Sheriff's Office West Valley Substation

- 408.299.2311
Non-Emergency
- Emergency 9-1-1 or **Text 9-1-1**
- 408.868.6600
Administrative Offices
- 1601 S. De Anza Boulevard Suite 148
Cupertino, CA 95014



THANK YOU!



PUBLIC SAFETY FORUM



CUPERTINO

October 26, 2022

Event begins at 5:30PM

Community Hall
10350 Torre Ave

COORDINATED BY THE CITY OF CUPERTINO'S PUBLIC SAFETY COMMISSION